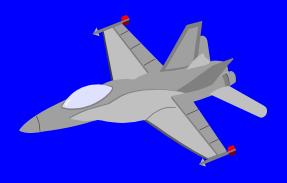


Management Control (MC) Training

BUREAU OF NAVAL PERSONNEL (PERS-00K)
MC Program Coordinator - Richard Cosgrove
901-874-3034





◆ MC Coordinators:

- Identify Assessable Units (AUs)
- * Develop MC plan/schedule
- Track/follow-up on actions to correct weaknesses

◆ AU Managers:

- Meet MC Program intent and requirements
- Understand management controls and how they work
- Use MC Review methodology and new CNO evaluation form

MANAGEMENT'S RESPONSIBILITY

CONTROL EFFECTIVE AND EFFICIENT USE OF RESOURCES

IN FUNCTIONS AND PROGRAMS TO MEET MISSION

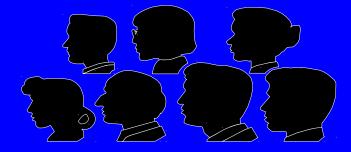
MONEY

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INFORMATION



PERSONNEL



FACILITIES/EQUIPMENT/OTHER



BUREAU OF NAVAL PERSONNEL

MC Program Objectives

For critical Navy Manpower/Personnel functions and programs,

provide senior leadership with *reasonable assurance* that:

- Regulations/rules are complied with; efficiency/effectiveness is promoted
- Funds, personnel, information, equipment, and other resources are safeguarded against waste, loss, unauthorized use, or theft
- Obligations and costs are in compliance with the law
- Operational revenues and expenditures are properly recorded and accounted to permit preparation of reliable financial and statistical reports and to maintain accountability over assets





- It's the Law Section 3512 of Title 31 USC
- Helps Assure Efficiency & Effectiveness
- Documents Management Process
 - Competitive Sourcing
 - Easing Turnover
- Helps Find and Correct Problems Early

Pertinent Directives

- **◆ FEDERAL MANAGERS' FINANCIAL INTEGRITY ACT OF 1982**
- **◆ OMB CIRCULAR A-123**
- ◆ DOD, NAVY AND BUPERS DIRECTIVES AND INSTRUCTIONS

Program Background Definition of Management Control

- US Navy Regulations 1990; Glossary:
 - * "Management's:....continuing actions of planning, organizing, directing, coordinating, **controlling** and evaluating the use of personnel, money, material and facilities to accomplish missions."
- ◆ OPNAVINST 5200.25C:
 - * "MC is actions taken by an organization to enhance the likelihood its mission and goals will be carried out effectively, efficiently and economically per the intent of applicable laws."
- MC System:
 - * Consists of Organizational Structure, Operating Processes and Procedures, and Administrative and Financial Practices
- ◆ Bottom Line: MC Program provides senior leadership with "reasonable assurance" that control systems are adequate to achieve Navy objectives and comply with the Federal Managers Financial Integrity Act (FMFIA)

Program Roles & Responsibilities SECNAV Level * UNSECNAV - Directs and establishes SECNAV

- UNSECNAV Directs and establishes SECNAV policy
- ◆ ASN (FM) Develops DON-wide policy; coordinates effort; provides oversight; and tracks follow-up
- ◆ AUDITOR GENERAL OF THE NAVY Integrates DON audit plan; evaluates compliance; and reports results
- ◆ NAVAL INSPECTOR GENERAL and NAVAL CRIMINAL INVESTIGATIVE SERVICE Evaluates compliance and reports result

Responsibilities CNO & Subordinate

- <u>VCNO</u> directs and <u>AVCNO</u> coordinates CNO MC program
- ◆ OPNAV principal officials [includes DCNO (M&P) (N1)]
 - * Assign MC program official and coordinator
 - * Implement policy, procedures and report annual FMFIA certification statement to VCNO
- Echelon 2 and below commands (includes CNP, CNPC, etc.)
 - Assign MC coordinator
 - Implement policy, procedures and report requirements

Program Assignments CNO (N1)/CHNAVPERS & Subordinate Activities

- Senior Program Officials (N1B and DCNP)
 - * Oversee and support the Program
 - * Sign the DCNO (M&P)/CNP Annual Certification Statement providing reasonable assurance that controls are adequate
- Coordinators (PERS/NPC-OOK and Headquarters/Field coordinators)
 - * Take charge of effort; demonstrate support
 - Prepare MC plans/schedules
 - * Ensure Alternate MC Reviews or MC Reviews are completed and documented
 - * Report on results and ensure corrective action taken
 - Provide training and quality assurance

Program Assignments (cont.) CNO(N1)/CHNAVPERS&Subordinate Activities

- All Navy Leadership and Managers
 - * Demonstrate supportive attitude
 - Identify Assessable Units (AUs)
 - * Conduct/document MC Review
 - Use Alternative MC Review when feasible
 - * Report MCR results
 - * Provide follow-up information

Some Methods Of Internal Control

Organization

Policies

Procedures

Personnel

Accounting



Reporting

Oversigl





Quick Preview

- (1) Identify Assessable Units
- (2) Develop Plan to Review AU Controls
 - Use Alternate MC Review, or
 - Schedule MC Review
- (3) Document MC Review
- (4) Report Results and Follow-up



(1) Identify Assessable Unit Inventory

- Review organizational structure
 - Segment by function, program, and process
- List functions, programs, processes or organization entities
- List of <u>major/critical processes</u> is assessable unit (AU) inventory.
- Each AU has one or more operational characteristics which require control:
 - Executes laws, regulations, and/or policies
 - * Expends resources (e.g. funds, personnel, info or property)
 - * Exercises management review and approval authority
 - * Produces product/services, e.g. plans, reports, supports, etc.
 - Provides feedback on above activities

NOTE: Each AU needs to be associated with a responsible manager.

Example Assessable Units (AUs)

- ◆ CNO (N1)/CNP:
 - N10 (Approp. Level Acct., Expenditure Monitoring)
 - N12 (Enlisted Program Authorizations (EPA))
 - N13 (Pay/Allowances)
 - N1X (Legislative/Congressional)
- CNPC:
 - NPC-3 (EMPRS, PASS, etc.);
 - NPC-4 (PERS MCA, URL Placement, URL Detailing, etc.);
 - NPC-6 (FAP, EO, etc.);
 - Advisors and Staff Offices (00K, 01, 02, 05, 06, etc.) (Inspection, Civilian Timekeeping/Payroll; Obligation Mgmt.; Public Affairs; Legal Affairs)

Management Control Review (MCR)

Definition, Scope & Objectives

- ◆ <u>Definition</u>: In-depth analysis of an Assessable Unit (AU) to determine if adequate control techniques are established and working as intended. Is concerned with impact or consequences of inadequate control.
- <u>Scope</u>: <u>Review</u> AUs work environment and responsibilities. <u>Identify</u> AUs work steps and associated inherent risk, existing controls and control objectives. <u>Test</u> AU's controls. <u>Report</u> control results if weaknesses are found a determination of cause is necessary and corrective actions scheduled/implemented.
- Objectives: Allows management to determine if (1) a positive control environment exist, (2) laws, regulations and other rules are being implemented as intended, (3) material weaknesses exist, (4) controls are cost-effective or excessive, and (5) corrective action is needed. If no identified problems, the MCR is signed and controls are validated.

Alternative Management Control Review (AMCR)

Other evaluations can test controls and may be used

- Examples
 - * Audits
 - * Inspections
 - * ADP security reviews
 - * TQL Process Action team studies, etc.
 - * Efficiency Reviews
 - * Other management reviews, studies, etc.
- Key: Must identify and test controls of assessable unit



(2) Develop MC Plan/Schedule

- Purpose
 Content and Linkage
 - * Document use of Alternate MC Review (AMCI) or Schedule MC Review (MCR)
 - Validate annually
- Content
 - * Identify AU inventory and manager's code
 - * Identify whether relying on AMCR or MCR
 - Identify scheduled and completed review dates
 - * Identify source of AMCRs, i.e. annual audit and IG plans
 - Update annually

(3) Conducting the MC Review Overview of Approach

- Identify AU general information
- Identify Working Environment Goals and Responsibilities
- Identify Risk to Successful Accomplishment
- Assess Effectiveness of Management Controls
- Provide Statement on Testing of Controls
- Identify who performed and approved
- Report Any Material Weakness

Sample MCR Methodology





How to Document and Report Results of AMCR or MCR



Documenting Internal Control Tests





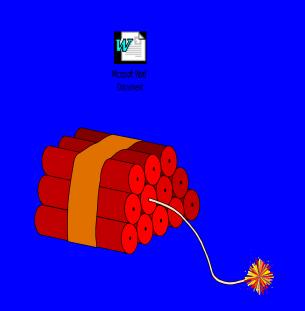
Material Weakness Criteria

If a problem in management control meets one or more of the following, it is considered a material weaknesses

- * Significantly <u>impairs</u> fulfillment of organizational <u>mission</u>
- Deprives anyone of critical services
- * Violates statutory or regulatory requirements
- * Significantly <u>weakens safeguards</u> against waste, loss, unauthorized use or misappropriation of funds, property or other assets
- * Results in a serious conflict of interest
- Merits attention of next higher echelon
- * Meets definition of a material weaknesses contained in enclosure (1) to SECNAVINST 5200.35D

NOTE: All identified material weakness controls shall be corrected in a timely manner whether or not reported to next higher echelon.

If You Find One: How to Report a Material Weaknesses



(4) Report and Follow-Up Headquarters Offices and Field Activities

Managers:

- Document results of AMCR or scheduled MC Reviews
- * Report completed MC review forms with:
 - Any material weakness report w/corrective actions
- Provide follow-up information as requested.

MC Coordinators:

- * Report Annual MC Plan/AU Inventory/MCR Schedule
- Report description of material weaknesses unable to correct locally
- Document status of identified weaknesses & corrective actions.

(4) Report and Follow-up (cont.) N1/BUPERS Program Results

- DCNO (M&P)/CNP Annual <u>Federal Managers' Financial</u> <u>Integrity Act Compliance Statement</u> - Due 1 Sept
 - * PERS/NPC-OOK develops statement based on MC Program input from N1 codes, BUPERS HQ offices and field commands and activities plus other oversight reporting systems/processes
 - * Statement <u>certifies</u> to VCNO that controls are adequate except for weaknesses identified at enclosures
- Prior Year Status on Material Weaknesses Due 1 Sept
 - * PERS-OOK tracks, tasks and coordinates follow-up status; validates actions are complete

Administration Program Documentation/Quality Assurance

- Need to keep program documentation simple and usable
- Recommend following file/documentation:
 - Guidance/Instructions (all policy on program) /tasking
 - Plan/Schedule: All completed MCR's and any annual/periodic weakness reports
 - Follow-up (all tracking, follow-up and validation information on any weaknesses)

Summary Management Control (MC) Program

- Assign Coordinator and organize MC Program
- Identify/list assessable unit (AU) inventory by managers
- Develop/implement an annual MC plan/schedule
- Use AMCRs or Conduct in-depth MCRs by examining AU risks and validating controls to identify weaknesses
- Plan and implement corrective actions if needed
- Submit results and follow-up corrective act